

CUSTOMER #: 6849342

2 3 4 0 8 7

LIBERTY FORD-LINCOLN-MERCURY, Inc.

4215 Liberty Ave. * P.O. Box 457
VERMILION, OHIO 44089
Phone (440) 967-6191
www.libertyford.comNANCY L KUNS
DEREK KUNS DO
6105 DEYO RD
CASTALIA, OH 44824-9399
HOME: 419-684-9342 CONT: N/A
BUS: 419-684-5369 CELL:

INVOICE

PAGE 1

LINCOLN
Mercury

SERVICE ADVISOR: 6374 NICOLE NAHM

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
WHITE	10	MERCURY MARINER	4M2CN9H75AKJ06416		14421/14421	1817	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
31DEC09 DD			12:00 31JAN11			CASH	04FEB11
R.O. OPENED		READY	OPTIONS: STK:TA10808 DLR:44J027				
31JAN11		04FEB11					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THAT THE VEHICLE HAS HAD THE REAR GLASS BLOW OUT 2
TIMES CHECK AND ADVISECAUSE: INSPECTED FOR CAUSE OF REAR GLASS BRAKING. UNABLE TO DETERMINE
CAUSE OF BRAKING. RUN OASIS FOUND TSB 10-22-10 APPLIES. DIGITAL
IMAGE APPRO

102210A PERFORM TSB 10-22-10

1054 W94

1 BL8Z*7842006*A GLASS - REAR WINDOW

(N/C)

1 BL8Z*9946410*A COVER - REAR

(N/C)

(N/C)

FC: G02 01

PART#: BL8Z*7842006*A

COUNT:

CLAIM TYPE:

AUTH CODE: PAAHS

1054

14421 INSPECTED FOR CAUSE OF REAR GLASS BRAKING. UNABLE TO DETERMINE
CAUSE OF BRAKING. RUN OASIS FOUND TSB 10-22-10 APPLIES. DIGITAL IMAGE
APPROVED TO REPLACE REAR GLASS. PERFORMED TSB 102210A. REPLACED REAR
GLASS, TRANSFERRED WIPER MOTOR AND HARNESS. CLEANED BROKEN GLASS FROM
INTERIOR

B 99P. PERFORM MULTI-POINT INSPECTION

99P 99P. PERFORM MULTI-POINT INSPECTION

9999 ISP

(N/C)

14421 PERFORMED MULTI-POINT

C** CUSTOMER STATES TO PERFORM RECALL 10B15

CAUSE: PERFORMED RECALL 10B15 REPROGRAMMED PCM AND LOAD TESTED TRANS
PASSED

10B15C PERFORM RECALL

1054 W94

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: 10B15

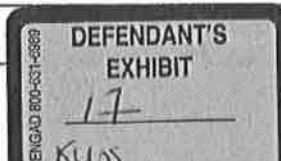
AUTH CODE:

WARRANTY STATEMENT AND DISCLAIMER:
THE DEALER HEREBY DISCLAIMS ALL WARRANTIES,
EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED
WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A
PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR
AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT
ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY
PARTS OR THIS REPAIR. THIS DISCLAIMER IN NO WAY
AFFECTS THE PROVISIONS OF ANY MANUFACTURER OR
OTHER SUPPLIERS WARRANTIES.

SHOP SUPPLY COSTS: We have added a charge
equal to 10% of the cost of labor, not to exceed
\$20.00, to the Repair Order for shop supplies
used in connection with the repair.

ALL PARTS INSTALLED ARE NEW UNLESS
OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	



KUNS00055

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LINCOLN
Mercury

SERVICE ADVISOR: 6374 NICOLE NAHM

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
WHITE	10	MERCURY MARINER	4M2CN9H75AKJ06416		14421/14421	T817	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
31DEC09 DD			12:00 31JAN11			CASH	04FEB11
R.O. OPENED		READY	OPTIONS: STK:TA10808 DLR:44J027				
31JAN11		04FEB11					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1054							
14421	PERFORMED RECALL 10B15 REPROGRAMMED PCM AND LOAD TESTED TRANS PASSED						

*****WE HAVE A FULL SERVICE BODY SHOP*****
WE WORK ON ALL MODELS AND MAKES!!!!!!!!!!!!
WE WORK WITH ALL INSURANCE COMPANIES!!!!!!
FREE ESTIMATES!!!!!!!!!!!!!!!!!!!!!!!!!!!!
RENTAL CARS AVAILABLE!!!!!!!!!!!!!!!!!!!!!!

July

WARRANTY STATEMENT AND DISCLAIMER:		DESCRIPTION	TOTALS
THE DEALER HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR THIS REPAIR. THIS DISCLAIMER IN NO WAY AFFECTS THE PROVISIONS OF ANY MANUFACTURER OR OTHER SUPPLIERS WARRANTIES.		LABOR AMOUNT	0.00
		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED.		PLEASE PAY THIS AMOUNT	0.00

KUNS00039



Owner Advantage Rewards
Reward Member #: _____
Rewards Service Balance: _____

Multi-Point Inspection Report Card as Recommended by Ford Motor Company

Name: Kun's

E-Mail Address: Ro 234087

Today's Date: 1.31.11

RO/Tag: _____

State

Inspection Month: _____

Make/Model/Year: Mercury Mariner

Mileage: _____

VIN #: AKJ06486

Plate #: _____

SCHEDULED MAINTENANCE ITEMS DUE FOR SERVICING ON THIS VISIT			
DUE	SERVICED	DUE	SERVICED
<input checked="" type="checkbox"/> Cabin Air Filter	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Oil Filter	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Engine Air Filter	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Spark Plugs	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Engine Coolant	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Tire Rotation	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Fuel Filter	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Transmission Filter	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Oil Change	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Transmission Fluid	<input checked="" type="checkbox"/>

*This is only a partial list of vehicle maintenance items and is NOT all-inclusive. Please consult your Owners Manual or visit www.genuineservice.com for vehicle specific maintenance requirements.

CHECK FLUID LEVELS AND FILL SERVICED ☐

☐ Oil and/or fluid leaks

OK FILL	OK FILL	OK FILL
<input checked="" type="checkbox"/> Engine Oil	<input checked="" type="checkbox"/> Power Steering	<input checked="" type="checkbox"/> Transmission (if equipped with dipstick)
<input checked="" type="checkbox"/> Brake Reservoir	<input checked="" type="checkbox"/> Window Washer	<input checked="" type="checkbox"/> Coolant Recovery Reservoir

BATTERY

State of Health: 100%

Condition of Terminals: ☒ Good ☐ Bad (Clean if necessary)

Factory spec cold cranking amps: ☐ Actual cold cranking amps: ☐

EXTERIOR BODY

Note any existing exterior body damage or defects on diagram

SYNC VEHICLE HEALTH REPORT (VHR) ACTIVATED ☐

VHR Activation ☐ Yes ☐ No ☐ N/A

LEGEND

☒ May contribute to vehicle efficiency and promote a greener environment

☒ Checked and OK at this time ☐ May require future attention ☐ Requires immediate attention

CHECK FOLLOWING SYSTEMS/COMPONENTS

BRAKE SYSTEM SERVICED ☐

☒ Brake system (including lines, hoses, and parking brake)

STEERING AND SUSPENSION SERVICED ☐

☒ Shocks/struts and other suspension components for leaks and/or damage

☒ Steering, steering linkages and ball joints

EXHAUST SYSTEM SERVICED ☐

☒ Exhaust system (leaks, damage, loose parts)

TRANSMISSION AND DRIVE AXLE SERVICED ☐

☒ Clutch operation (if equipped)

☒ Constant velocity (CV) drive axle boots (if equipped)

☒ Drive shaft, transmission, u-joint and shift linkage (if equipped) and lubricate (as needed)

LIGHTS/BLADES/WINDSHIELD SERVICED ☐

☒ Operation of horn, interior lights, exterior lamps, turn signals, hazard and brake lamps

☒ Windshield washer spray, wiper operation and wiper blades

☒ Windshield for cracks, chips and pitting

BELTS/HOSES/MOUNTS SERVICED ☐

☒ HVAC system and hoses/lines for leaks and/or damage

☒ Engine Cooling System, radiator, hoses and clamps

☒ Accessory drive belt(s)

TIRE/BRAKE WEAR

TIRE TREAD 7/32" and greater 4/32" to 6/32" 3/32" and less

BRAKE LINING Over 5mm or 7/32" (Disc) or Over 2mm or 3/32" (Drum) 3/16" to 5/16" (Disc) or 1/4" to 5/16" (Drum) or 2/32" to 3/32" Less than 3mm or 4/32" (Disc) or 1mm or 2/32" or less (Drum)

	LEFT FRONT <input checked="" type="checkbox"/>		SERVICED <input type="checkbox"/>	RIGHT FRONT <input checked="" type="checkbox"/>		SERVICED <input type="checkbox"/>
	<input checked="" type="checkbox"/> Tire Tread Depth <u>7/32"</u> Tire Age <u> </u>			<input checked="" type="checkbox"/> Tire Tread Depth <u>7/32"</u> Tire Age <u> </u>		
	<input checked="" type="checkbox"/> Tire Wear Pattern/Damage			<input checked="" type="checkbox"/> Tire Wear Pattern/Damage		
	<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI			<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI		
TIRE WEAR INDICATES: SERVICED <input type="checkbox"/>		LEFT REAR <input checked="" type="checkbox"/>		RIGHT REAR <input checked="" type="checkbox"/>		SERVICED <input type="checkbox"/>
<input checked="" type="checkbox"/> Alignment check needed		<input checked="" type="checkbox"/> Tire Tread Depth <u>7/32"</u> Tire Age <u> </u>		<input checked="" type="checkbox"/> Tire Tread Depth <u>7/32"</u> Tire Age <u> </u>		
<input checked="" type="checkbox"/> Wheel balance needed		<input checked="" type="checkbox"/> Tire Wear Pattern/Damage		<input checked="" type="checkbox"/> Tire Wear Pattern/Damage		
<input checked="" type="checkbox"/> Tire repair needed		<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI		<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI		
<input checked="" type="checkbox"/> Brake measurements not taken this service visit		<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI		<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI		
TIRE RECALLS		SPARE TIRE <input checked="" type="checkbox"/>				SERVICED <input type="checkbox"/>
<input checked="" type="checkbox"/> Check for open tire recalls		<input checked="" type="checkbox"/> Tire Pressure - set to factory recommended PSI				

Comments:

Service Advisor: _____

Customer Signature: X Kun's

Technician: _____